JOB DESCRIPTION



Job Title: Marketing & Commercial Partnerships Officer (Maternity Cover)

Department: Sales & Marketing

Reporting to: Senior Commercial Manager

Hours of work: 35 hours per week. However, the nature of the post will require a high

degree of flexibility involving evenings and weekends as dictated by

operational requirements of the business.

Duration of Post: 12 months, however may be extended depending on business need.

Role family: Officer

Salary scale: £20-£30k

PURPOSE OF THE JOB:

Reporting to the Senior Commercial Manager, the purpose of this role is to support the day-to-day account management of commercial partnerships within the Irish FA Sales & Marketing Team by developing and delivering successful sponsorship and marketing activation plans.

The role will also support with events, regular reporting to commercial partners and will provide marketing support across the Irish FA as well as management of the Irish FA newsletters via Mailchimp, including liaising with external agencies.

MAIN DUTIES AND RESPONSIBILITIES:

- 1. Maintain exceptional standards of account management through provision of administrative support to new and assigned partner accounts.
- 2. Organise, support and attend the delivery of partner activation events, including evenings and at weekends, as required.
- 3. Work collaboratively across other Irish FA Departments to oversee the delivery of sponsorship rights for commercial partners.
- 4. Maintain internal processes required for monitoring and documenting Commercial Partner accounts.
- 5. Deliver a detailed operational plan with communications to ensure partner activation plan communications occur in a timely manner. Collaborate with the stadium venue operator to deliver against all operational and experiential plans. Collaborate with Football Development to ensure partner programmes are delivered with the support of the Irish FA Foundation and with Football Operations and the International Teams to deliver on partner programmes or events.
- 6. Assist the Senior Commercial Manger in creating new partnership opportunities and utilise revenue streams through effective client servicing

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- 7. Assist the Senior Commercial Manager with new business sales including the administration of pitches and presentations.
- 8. Lead on the delivery of the Irish FA CRM communications programme ensuring the day-to-day development of e-newsletters via Mailchimp including liaising with internal staff and third-party agencies.
- 9. Provide a strategic support function throughout the Irish FA in the collection and processing of customer data in line including the development of a strong working relationship with the Irish FA data consultancy partner.
- 10. Work collaboratively across other Irish FA Departments to support commercial activity and partnership marketing campaigns.
- 11. Develop and deliver specific marketing campaigns based on the needs of the Irish FA and/or its commercial partners.
- 12. Communicating effectively ensuring that the CRM system is kept updated with accurate and timely information. Participate in regular partner reviews with sponsors, communicating joint business plans and proactively attend Irish FA partner programme events.
- 13. Matchday duties, as required on the day, to include general set up, facilitation of matchday activities, events and competitions.
- 14. Assist with the delivery of non-matchday events held at the Stadium.
- 15. Deliver the operational objectives in line with targets set by the line manager. Deliver the operational objectives in line with partner contracts and activation budgets set by line manager. Ensure all financial payments are to be invoiced and paid on time and in full.
- 16. With a strategic mindset, deliver on the sponsorship, retail and licensing plans. Provide input into strategic decisions and direction based on insights specific to sponsorship and advertising. Contribute to the revenue forecast by month for quarterly and annual financial submissions.
- 17. Take responsibility and ownership for own personal development plan. Proactively participate in training and development opportunities, staff performance appraisals and reviews as required.
- 18. Comply with Data Protection Policy about safeguarding sensitive customer information at all times.
- 19. Perform the job in accordance with the company's policies and procedures, especially the Equal Opportunities and Harassment Policy and Procedure.
- 20. Adhere to and actively support always all other company policies, procedures, processes and working practices, including adhering to best practice.
- 21. Perform any other duties as may reasonably be required from time to time.

Note: In the interest of the efficient management of the Association, the duties described in the above job description will be reviewed periodically and may be subject to modification or amendment after consultation with the postholder



PERSONNEL SPECIFICATION - Marketing & Commercial Partnerships Officer (Maternity Cover)

Criteria:	Essential:	Desirable:
1. Education & Qualification	1.1 Five GCSE passes at grade C or above, including English Language and Math's, or equivalent qualifications.	1.2 Third level qualification in a sales or marketing discipline
2. Experience	2.1 Minimum of two years' experience in a previous sales, marketing or events role. 2.2 Previous experience of partner account management including the development of work and/or activation plans. 2.3 Experience in the development, delivery and evaluation of marketing campaigns	
3. Skills, Knowledge & Competencies	 3.1 Good understanding of Customer Relations Management (CRM), the principles of market segmentation and targeted direct marketing. 3.2 Clear and accurate written and verbal communication skills, with the ability to positively influence clients and colleagues. 3.3 Strong organisational and time management skills with the ability to work functionally across communications, marketing and PR. 3.4 Excellent inter-personal and negotiation skills. 3.5 Proactive project management and planning skills, with excellent attention to detail and high standards. 	
4. Personal Disposition	4.1 Results orientated mentality	



5. Other Requirements

(5.4-5.6 Are Post Job Offer)

- 5.1 Proof of eligibility to work in the UK.
- 5.2 Have a valid passport allowing unrestricted international travel.
- 5.3 Have a valid full driving license and access to a car for business use.
- 5.4 Completion of a medical questionnaire demonstrating the ability to fulfil the Occupational Health requirements for the post and flag any reasonable adjustment required.
- 5.5 Two satisfactory employment references, one of whom should ideally be the current/most recent employer.
- 5.6 Enhanced Access NI checks with satisfactory clearance.

ADDITIONAL INFORMATION

Closing date: The closing date for completed applications is 5pm on 3 December 2025. Applications received after the closing date and time will not be considered.

Shortlisting: Only those applications which clearly demonstrate the requirements set out in the personnel specification will be shortlisted. Please note that the Association reserves the right to implement all or some of the desirable criteria in addition to the essential criteria for shortlisting purposes.

Offer of employment: Any offer of employment is subject to the receipt of two satisfactory employment references, proof of eligibility to work in the UK, and proof of any required qualifications.

Reserve list: A reserve list of suitable candidates may be maintained for the purpose of any similar vacancies (temporary or permanent) that may arise within twelve months of the completion of the recruitment exercise.

Criminal Records & Ex-Offenders: Having a criminal record will not necessarily bar an applicant from being considered for this role. The Irish FA has a formal policy on recruiting ex-offenders, and applicants will be assessed fairly in line with this policy. Convictions will only be taken into account where relevant to the requirements of the position.

Equal Opportunities: The Irish Football Association is an equal opportunities employer and welcomes applications from all sections of the community. However, as women are currently under-represented in our workforce, we would particularly welcome applications from women. All appointments will be made on the basis of merit.

Approved: 13 Nov 2025