

## Clearer Twist National Stadium at Windsor Park Terms & Conditions

*Clearer Twist National Stadium at Windsor Park's full terms and conditions relating to Ticket sales and admission are stated below, relating to all matches at the stadium.*

1. Please check your Tickets upon receipt as mistakes cannot always be rectified. Defacing the Ticket or removing a Ticket stub will invalidate the Ticket. You must produce a valid Ticket to gain entry to the relevant venue and upon request for inspection at any time during the event. Failure to produce your Ticket when requested may result in you being ejected from the relevant venue. Please refer to the relevant ticketing terms and conditions for individual events.
2. Purchase of a Ticket other than via an authorised Ticket agent or ticketing partner of a venue or the event promoter, are Stadiums for seizure or cancellation of such ticket without refund or other compensation.
3. Tickets are not issued on a sale or return basis and cannot be cancelled or exchanged after purchase other than in accordance with the Terms and Conditions (subject always to these Ticket terms and conditions).
4. If an event is cancelled or rescheduled or postponed please refer to your point of purchase for details of your Ticket Agent's refund and/or exchange policy.
5. All supporters must sit in the correct seat and stand as allocated on their match ticket. Failure to do so may result in ejection from the stadium. We also reserve the right to provide alternative seats to those specified on your match ticket where it is not possible for any reason to allow you to occupy the specific seat printed on your ticket.
6. We are not liable for any Tickets which are lost, stolen or damaged. Tickets purchased from third party agents cannot be duplicated if lost or stolen.
7. All children need a Ticket to enter the event – unless otherwise specified on the event details page. Children under 14 must be accompanied by an adult aged 18 or over within the stadium.
8. There will be no admission to the event before the designated opening times.
9. In order to ensure the security, safety and comfort of all patrons, we reserve the right at our reasonable discretion to refuse admission to, or to eject you from, the relevant venue without compensation or refund.
10. All persons seeking entrance to the Stadium acknowledge Clearer Twist National Stadium at Windsor Park's right to search any person and their belongings whether outside or inside the Stadium and to refuse entry to or eject from the Stadium any person refusing to submit to such a search. All bags are subject to search. No bags larger than A4 are permitted.
11. Prohibited items include but are not limited to; no weapons or items deemed dangerous that may pose threat to another individual. Prohibited items include knives, fireworks, flares, pyrotechnics, explosives, smoke canisters, aerosols, air-horns, noisemakers, weapons,

dangerous or hazardous items, illegal substances & legal highs, laser devices, smoke canisters, Bottles, glass vessels, cans, flasks, signs or items with corporate or inappropriate branding, unauthorised fliers, spray paint, large industrial style “permanent” marker pens, prams / push chairs (will be assessed for each event. Please check the relevant event page for further information), transmitting devices, professional cameras & recording devices (This applies to cameras that have interchangeable lenses), large suitcases, lap tops, illegal merchandise items, water bottles (need to have the ability to decant), illegal charity collection utensils, motor bike helmets, umbrellas, darts, hampers and cold boxes, air horns, alcohol and animals (except service dogs & guide dogs). Flag poles greater than 1m in length and 1cm width. Frisbees and similar items, scooters, skateboards or other skates or any article that may be used as a weapon and/or compromise public safety or which may pose a hazard or nuisance to any other person, or any article to be used for a commercial or a charitable purpose.

12. Any person in possession of such items will be refused entry to or ejected from the Stadium.
13. Any individual who has entered any part of the Stadium designated for the use of any group of supporters to which they do not belong may be ejected from the Stadium either for the purposes of their own safety or for any other reason.
14. No goods (including literature) of any nature may be offered either free or for sale by any person within the Stadium without the express written permission of the Irish FA.
15. No sponsorship, promotional or marketing materials may be brought into, used or displayed by any person within the Stadium without the express written permission of the Irish FA.
16. Animals, with the exception of assistance dogs, are not permitted in Clearer Twist National Stadium at Windsor Park.
17. Food and beverages cannot be brought into Clearer Twist National Stadium at Windsor Park, with the exception of medical requirements.
18. Clearer Twist National Stadium at Windsor Park upholds the highest standards of Health and Safety. The following guidance is in line with the stadium’s ground regulations.

We know that many supporters like to display flags at football matches and the stadium will always be as accommodating as possible.

Flags are not generally confiscated, however the obstruction of gangways, access routes, exits and entrances, health and safety signage and stairways is strictly forbidden.

In the event of an emergency we must have all access and exit points clear.

Clearer Twist National Stadium at Windsor Park reserves the right to confiscate flags if they are very large or may compromise public safety, obscure someone’s view, a camera position or if a flag carries offensive, discriminatory or inflammatory messaging.

Flags more than 250cm in size at their widest or longest section will not be allowed and

flagpoles greater than 1m in length, 1cm depth and made of any material other than plastic will not be allowed.

Any articles that could potentially be used as a weapon and/or compromise public safety are strictly prohibited.

Permission must be sought in advance from the stadium and event owner to arrange use of the very large supporter flags that are designed to be passed over people's heads. In such cases the flag must be flame retardant and the organiser bringing the flag into the stadium will need to provide the appropriate H&S certification.

19. While within the Stadium, please comply to the following;

Threatening, abusive or violent behaviour, and foul or abusive language is strictly forbidden and will result in arrest and/or ejection from the Stadium. Clearer Twist National Stadium at Windsor Park may impose a ban from the Stadium as a result;

Causing damage to, or interfering or tampering with any equipment, furniture, fitting or fixture within the Stadium will result in arrest and/or ejection from the Stadium;

Sectarian, Racial, homophobic or discriminatory abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Stadium. Clearer Twist National Stadium at Windsor Park may impose a ban from the Stadium as a result.

20. The following acts are offences under the Football (Offences) Act 1991 (as amended) and conviction may result in a Banning Order being made:

The throwing of any object within the Stadium without lawful authority or excuse;

The chanting of anything of an indecent or racist nature;

The entry onto the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse;

Such acts will result in arrest and/or ejection from the Stadium whether at a football match or otherwise.

21. Third Floor South seating is strictly no standing at any times during the event. Any fans that persistently stand, including upon the scoring of a goal, will be asked to leave the premises or will be forcibly removed with immediate effect. Persistent season ticket offenders are at risk of having their card suspended or voided and therefore admittance for any future international fixtures will not be possible.

22. If you appear to be under 25 you will be asked for proof of age when purchasing alcohol.

23. Clearer Twist National Stadium at Windsor Park is a no smoking / vaping venue. Designated smoking areas have been provided. If you smoke outside of these areas you will be asked to leave the stadium.

24. Under the Sporting Events (Control of Alcohol etc) Act 1985 (as amended) the following acts are offences for which a person can be arrested by a police officer and conviction may result in a Banning Order being made;

Attempting to enter the Stadium or being inside the Stadium whilst drunk;

Being in possession of any intoxicating liquor, or bottle, can or other portable container and which could cause damage or personal injury when entering the Stadium or in a public area of the Stadium from which the event can be directly viewed;

Such acts will result in arrest and/or ejection from the Stadium.

25. All persons entering the Stadium may only occupy the seat allocated to them by their ticket and must not move from any one part of the Stadium to another without the express permission or instruction of any steward, officer of Clearer Twist National Stadium at Windsor Park and/or any police officer.

26. The obstruction of gangways, access ways, exits and entrances, stairways and like places is strictly forbidden. Nobody entering the Stadium shall be permitted to climb any structures within the Stadium.

27. CCTV cameras are in use around and in the Stadium and Clearer Twist National Stadium at Windsor Park may itself use, or pass to the police or any Event organiser or other relevant authority, any recordings for use in any proceedings.

28. Only musical instruments with the pre-approval of Clearer Twist National Stadium at Windsor Park are permitted entry.

29. At all times whilst present in the Stadium, persons must comply with any and all instructions of any steward or officer of Clearer Twist National Stadium at Windsor Park and/or any police officer. Failure to comply with any instruction may lead to immediate ejection from the Stadium.

30. Responsibility for minors remains at all times with a parent or guardian.

31. Clearer Twist National Stadium at Windsor Park reserves absolutely the right to eject from the Stadium any person failing to comply with any of the Stadium Regulations or whose presence within the Stadium is, or could reasonably be construed as constituting a source of danger, nuisance or annoyance to any other person. This could lead to further action including, but not limited to, a ban from the Stadium or proceedings being taken.

Should you experience any problems during your visit please contact the nearest steward as every effort will be made to resolve issues prior to or during the event.

Customers are requested to address any specific access requirements in advance of their visit by contacting the seller of your ticket or the Irish FA directly. Please include information of babes in arms and be advised that stewards will direct you to a pram storage facility.

Clearer Twist National Stadium at Windsor Park at Windsor Park is located at Donegall Avenue, BT12 6LW. The stadium can be accessed via train, the nearest stop is Adelaide. Please see [translink.co.uk](https://translink.co.uk) for transport information.

You must leave the Stadium quietly and with consideration for our neighbours.

Clearer Twist National Stadium at Windsor Park reserves the right to change regulations without notice.